

What We Do

Deltapath is a unified communication company that helps organizations and employees work smarter by providing everyone with more of what they need to improve productivity, workflow, and customer service



Integration with numerous third-party business applications

API & SDK



Embed new features and capabilities or develop software applications with our APIs and SDK



Integration of enterprise communication services so everyone is connected



Immersive communication that allows you to hear and be heard even in the loudest environments



Numerous communication mediums to satisfy every cohort's preference and every situation

What Makes Deltapath Different

Our proprietary technology is built from the ground up. That means we own the technology and we always have access to it.

Innovation is the nucleus of the company, which allows us to meet the needs of our customers and evolve with new trends and the way people work. That's why we are the only UC company using Dolby's patented technology, previously only available in Hollywood movies, in our end-to-end UC solution. With Dolby Voice (DVC-2), companies can eliminate their communication pain points.



Communication Pain Points and Their Solutions



Noise Cancellation

With Dolby Voice, background noises are eliminated in your conference rooms. However, with the proliferation of mobile devices, more people are taking calls outside the office only to have their calls hijacked by background noise.

You can also take Dolby Voice outdoors with Deltapath Mobile. Deltapath's mobile application comes fully integrated with Dolby Voice.



Voice Overlap

Everyone has experienced voice overlap. It's when you're on a call and different people speak at once resulting in muffled voices and confusion over who said what.

Dolby Voice eliminates voice overlap so everyone hears each person on the call from a distinct virtual location so it's easy to identify who's speaking and follow the conversation.



Voice Level

Conference call participants with quiet voices often go unheard because people speak over them. Time and again, quiet speakers must either move closer to the conference room device to be heard or have others repeat what they said.

Dolby Voice equals the playing field. Everyone who speaks is heard as a result of full room pickup – not just the loudest few. Conversation flows naturally.



Audio Quality

High Definition (HD) Voice was a great technology when it first came out over a decade ago. It brought everyone clearer, more natural sounding audio. But why settle for audio quality of the past? Get stunning audio quality with Dolby Voice and experience what you've been missing.

All this without using additional bandwidth. The average bandwidth consumption for upload is 12.46 Kbps and 47.71 Kbps for download.

Business as Usual on Deltapath Mobile

Your workflow is never interrupted and you never waste time with Deltapath's mobile app with Dolby Voice. Work from anywhere with confidence. The best part, you can switch from your cell phone to your desk phone without interrupting your conversation.



Send text messages, videos, and images



Forward calls



Pickup calls for your colleagues while they are away



Enjoy audio calls or turn on video for a more interactive conversation



Invite and initiate an audio conference call and control the participation level of each person on the call right from your app



When someone calls your work extension, all your smart devices ring to ensure you never miss a call again



Get It All Done In One Convenient Place

Enjoy a consistent user experience. All employees have access to the same tools on Deltapath Switchboard no matter where they are.



Make a Call



Start a Chat



Access Phonebooks



Schedule a Virtual Meeting



View Reports

AND MUCH MORE!

Solutions That Impact

Deltapath improves agility and impacts different industries with solutions that take communication and collaboration a leap forward into the future. Here are just some of the solutions we are proud to offer our customers.



0365 Connector is the only product on the market that bridges business phone lines to Microsoft Office 365 E1 and E3 subscribers to unleash the full potential of Skype for Business



Acute, a healthcare application, integrates with nurse call systems and other technologies to improve quality of care for patients



inTeam, a push-to-talk service, provides instant connectivity to one person or a group of people in time-sensitive and critical situations



Deltapath Connector for Polycom replaces the silos between communication modalities with total interoperability

What Good Is A Cookie Cutter Deployment?

Deltapath is the swiss army knife of unified communications. Our UC platform comes with many add-on services to complement your core services to improve the benefits you offer customers and employees.



Salesforce.com integration allows companies to create more engaging customer and employee experiences that can give you an advantage over competitors



Proactive Engagement, Deltapath's outbound contact center allows agents to work on one or multiple campaigns that play a key role in lead generation, sales, subscriptions, feedback surveys, debt collection and more



Trace is a call recording solution used to meet compliance and regulatory standard, and to gain vital real-world feedback



Cinch, Deltapath's inbound contact center allows agents to fulfill a variety of services and improve customer satisfaction



Service Provider grade Call Billing allows you to optimize revenue and manage your telephone services



Serviced Office provides robust tools designed to help companies manage their serviced offices

A Deployment for Every Organization

Whether you are a small business who lacks the staff and resources to maintain and support an on-premise UC or a large enterprise seeking to integrate your UC services across multiple geographic locations, we have a cloud solution for you.

Privately host our cloud solution on your network for a secure and reliable solution. This is an ideal solution for organizations that do not have internet due to security risks and those organizations that must remain compliant with laws and industry regulations that prevent them from moving data offsite.

Alternatively, outsource your entire IT management requirements and have all your cloud service needs provided by Deltapath for a more agile and scalable solution. A hybrid approach can also be adopted. Keep a portion of your applications on premise and other applications in the cloud.



USA +1 408 707 3299
NZ +64 9 886 9799
HK +852 3678 9999
JP +81 3 3527 7899
TW +886 2 7728 3099
PH +63 2 8790 0295

www.deltapath.com

About Deltapath

Deltapath liberates organizations from the barriers that prevent effective communication and revolutionizes the way organizations communicate through innovative technologies that meet the needs and the wants of organizations.

We specialize in solutions that unite different communication platforms, audio and video equipment, telephones, desktops, and mobile devices to make communication accessible and intuitive.

It is our belief that every solution should embody simplicity and offer users the right form of communication for the right occasion, right at their fingertips.

For more information about Deltapath, please contact your nearest Deltapath sales representative or authorized reseller.

© 2019 Deltapath Inc. All rights reserved. Deltapath, the Deltapath logo, are registered trademarks of Deltapath, Inc. All other trademarks are property of their respective owners. No portion hereof may be reproduced or transmitted in any form or by any means, for any purpose other than the recipient's personal use, without the express written permission of Deltapath. Deltapath reserves the right to change, modify, transfer, or otherwise revise this publication without notice.